

KEY HIGHLIGHTS OF SCC MEETING: August 11, 2020

PARTNERING WITH SHARED CARE

Each month the Shared Care Committee (SCC) reviews Expressions of Interest (EOIs) and Proposals submitted from communities/Divisions of Family Practice interested in engaging in Shared Care work. The following are details of approved 'new and ongoing' partnerships from the meeting.

NEW OR ONGOING PARTNERSHIPS

COVID Funding Approved by Co-Chairs Outside of SCC

- Kootenay Boundary Division
- Central Interior Rural Division (CIRD)
- Thompson Region Division
- Ridge Meadows Division
- Surrey North Delta Division

EOIs

- Gender Affirming Care East Kootenay Division
- Prehab-Rehab MetS Pacific Northwest Division
- Optimizing Acute Kidney Injury Care BC Provincial Renal Agency
- Postpartum High Risk Cardiac Care Victoria Division
- <u>Coordinating Complex Care</u> Central Interior Rural Division

Approved Proposals

- <u>Adult Mental Health & Substance Use Network</u> Kootenay Boundary
- <u>Chronic Pain Network</u> Fraser Northwest Division
- Long Term Ortho Transfers Chilliwack Division

PRESENTATIONS

Strategic Plan Progress Report – Robyn Kuropatwa, RKL Consultants

- A plan outlining the following goals to be achieved by the end of 2020/21 was presented:
- Strategy 1: Strengthen processes and measurement approaches to ensure SCC goals, objectives and expected outcomes are known and directly integrated into all activities.

- All existing policy documents and forms have been reviewed and updated, and relevant documents are being integrated to form a SCC Policy and Operations Manual. (80% complete)
- Strategy 2: Continue to support local innovation activities and harvest the learnings.
- Current and historical project inventories have been gathered and stored with standard information about each project currently underway, providing a valuable resource. (80% complete)
- Strategy 3: Formally select successful innovations which will result in substantive measurable impact on health service delivery and outcomes across the province.
- Develop the tactical plans and lead the spread of successful change across the province. The SCC Cognitive Behavioural Therapy Skills Group and SCC Patient Summaries both began phase 1 of their respective proposed cross-province implementation plans on May 21, 2020. (Phase 1 complete).
- Strategy 4: Define and implement a suite of performance indicators with the intent to measure and understand work processes and achievement of desired outcomes. (75% complete)
- Strategy 5: Define and conduct formal Shared Care evaluation at the local activity and provincial level.
- A catalog of existing SCC measures has been created, and there have been steps towards developing Standardized Shared Care outcome Measures. (75% complete).
- It was suggested that the SCC Strategies be shared with the other JCCs to allow for input, feedback, and consideration before the next Workplans are created to avoid duplication of work and encourage collaboration.

"Precious People" Exploratory Discussion- Robyn Kuropatwa, RKL Consultants

- Robyn Kuropatwa reviewed an exploratory discussion paper focused on "Precious People" who are identified as the vulnerable, particularly seniors, who are at highest risk of viral infections.
- In BC there are currently 72,000+ Precious People (65 years and older) living at home and in assisted living with complex health service needs and usage.

FOCUS OF SHARED CARE COMMITTEE

Developing innovative approaches to improving collaboration between GPs, GPs with focused Practice, and specialist physicians, and spreading success through Spread Networks and other strategies.



Meeting Summary

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- Precious People residing in the community are **more challenging to identify** compared to the 35,000 who reside in long-term care.
- Currently, these patients and their caregivers must travel to numerous locations to receive care, and many are receiving home care/home support services.
- Each interaction, and our current service delivery approaches puts **Precious People at risk of contracting COVID19.**
- The goal for this plan is to reduce the burden of accessing care and risk of contracting COVID-19, for Precious People living at home, or in assisted living, while receiving the same or improved level of service.
- Suggested next steps include: identifying these Precious People, their current service delivery and pending risks, and to support quality improvement projects to diminish those risks.
- Suggestions provided aligning and leveraging work of partners/organizations including: the BC Family Caregivers of BC, Dr Maureen McDonnell at Hospital@Home, Health Data Coalition, Integrated Data Cohort.
- It was noted that we should leverage existing infrastructures when possible to avoid any duplication, and to identify communities who are already exploring how to improve pathways of care for Precious People.
- It was also noted that the 'Precious People' work may be an opportunity for another JCC Integrated Council for Older Adults, similar to the one on Virtual Care.
- Decision: The SCC agreed to support the work around Precious People and proceed with the next steps of discussing governance and opportunities for alignment with the JCC Co-Chairs and identifying interested communities.

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